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By accessing and using this website, you agree to be bound by the Terms and Conditions outlined below, as well as our Privacy Policy, in accordance with the laws of the Republic of South Africa.

1. Website Use

Our online store is a standalone platform designed to offer you a seamless and secure shopping experience. By using this website, you agree to:

- Be of legal age to make purchases or have supervision by a parent/guardian.
- Not interfere with or attempt to damage the website in any way, including through hacking, malware, or harmful code.

ShockX reserves the right to update or amend these Terms and Conditions at any time. Changes will become effective once published on the site. Continued use of the website after changes implies acceptance.

2. Shipping & Delivery

Customers are required to ensure that all delivery details are accurate at the time of checkout. If you need to update delivery information, please notify us at least **1 day before shipment** by email or WhatsApp.

If we are not informed in time and the product is delivered to the wrong address or lost, no refund will be issued.

Our team is committed to helping you with any changes and will handle such requests professionally and promptly.